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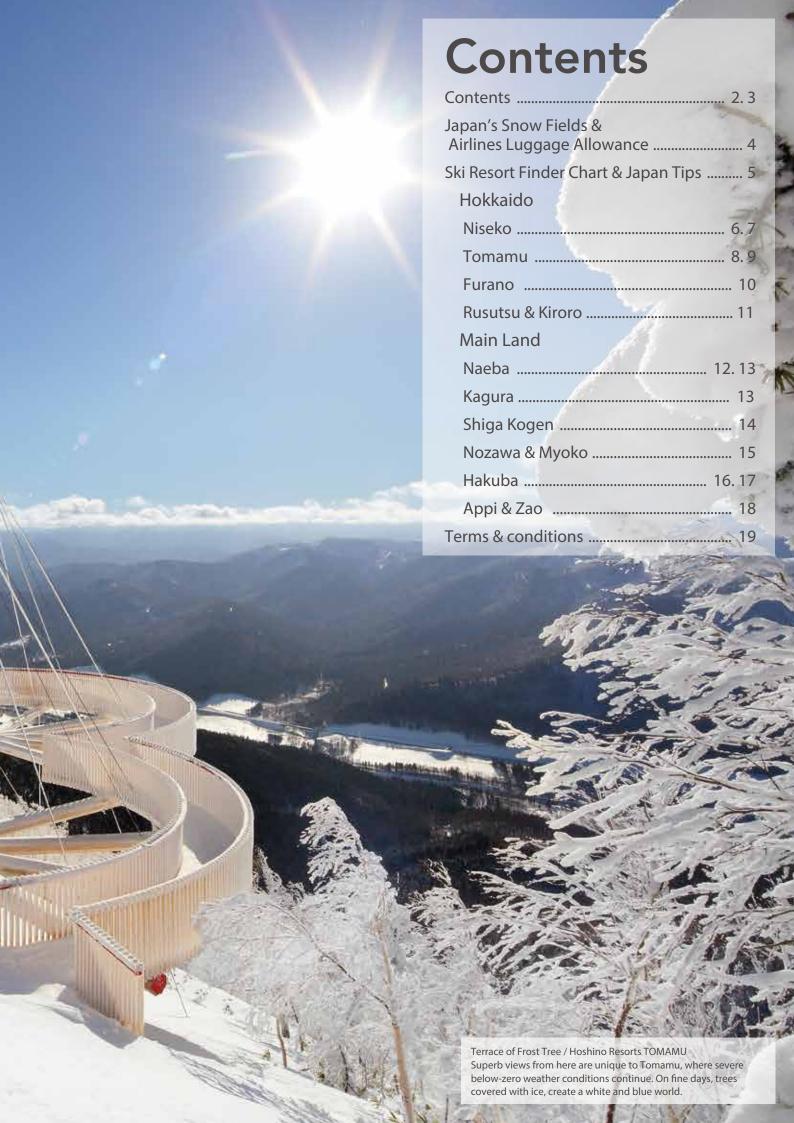






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JAPAN'S SNOW FIELDS

HOKKAIDO REGION

NISEKO, FURANO, TOMAMU, RUSUTSU, KIRORO

From / To)	Hours	Method
Niseko New Chitose		2.5 hours	Bus
INISERO	New Cilitose	4 hours	Train
Tomamu	New Chitose	1.5 - 2 hours	Bus
Tomamu New Chicose	1.5 hours	Train	
Rusutsu	New Chitose	2 hours	Bus
New Chitose		2.5 hours	Bus
Furano	New Cilitose	3 hours	Train
	Asahikawa	2 hours	Bus
Kiroro	New Chitose	2 hours	Bus

NAEBA, HAKUBA, NOZAWA, SHIGA, MYOKO, APPI

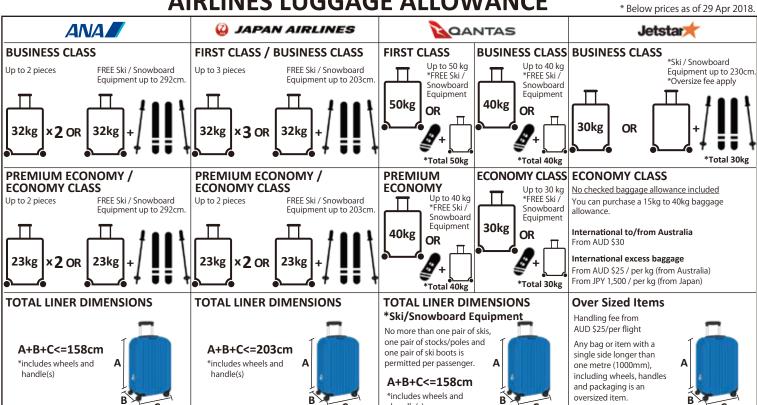
From / T	о	Hours	Method
Tokyo	Nagano station	1.5 hours	Train
	Narita	6 hours	Bus
Hakuba	Haneda	4.5 hours	Air + Bus
	Nagano station	1 hour	Bus
	Shinjuku station	5 hours	Bus
Nozawa	Narita	5.5 hours	Bus
NOZawa	Nagano station	1.5 hours	Bus
Myoko	Narita	5.5 hours	Bus
IVIYOKO	Nagano station	1 hour	Bus
Chiga	Narita	5.5 hours	Bus
Shiga	Nagano station	1.5 hours	Bus
	Narita	3.5 hours	Train + Bus
Naeba	Tokyo	4 hours	Bus
	Tokyo	2.3 hours	Train + Bus
Anni	Narita	4 hours	Train + Bus
Appi	Sendai station	3 hours	Free shuttle*
Zao	Narita	4 hours	Train + Bus



Sapporo Snow Festival Odori & Susukino site 4 - 11 Feb 2019 Tsudome site 31 Jan - 11 Feb 2019 Every winter, about two million people come to Sapporo to see a large number of splendid snow statues and ice sculptures which line Odori Park and the main street in Susukino, Sapporo.

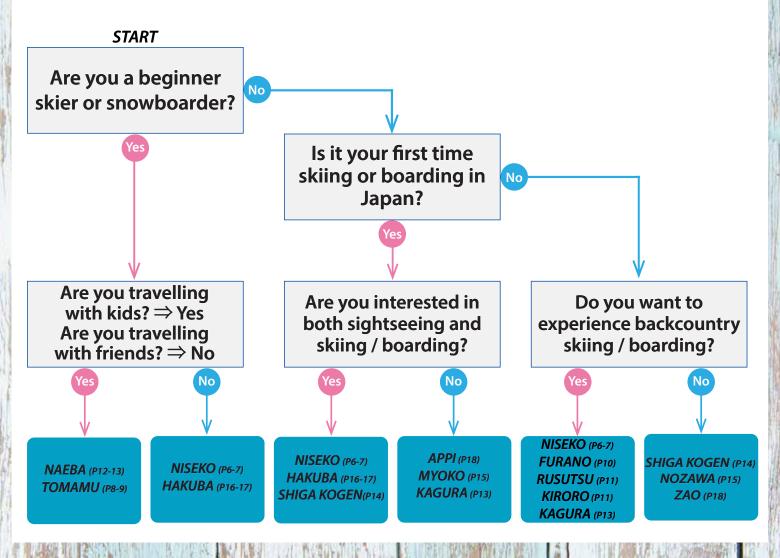


AIRLINES LUGGAGE ALLOWANCE



Ski Resort Destination Finder Chart

Where should I go to skiing or snowboarding to Japan? If you ask to yourself for a ski vacation, then this Resort Finder Chart is allows you to help! Find your best ski resorts and start planning your trip right there. Or you can contact to our friendly Japan ski experts staff will organize amazing Japan ski trip!!



JAPAN TIPS

Passport & Visas

Australians need a current passport with at least six months validity from the date of entry. A visa is not required for Australian passport holders for a stay of up to 90 days. Non-Australian passport holders should check their visa requirements with the Japanese Consulate-general or their travel consultant.

Time differences

Japan is 1 hour behind Australian Eastern Standard Time, except during daylight saving time when there is a 2-hour differences.

Drinking & Dining

Japan has a reputation of being extremely expensive, but this does not have to be the case. If you are looking for a different dining experience, big named restaurants will have prices similar to Australia. If you are unsure about the restaurant, it is also good to find a restaurant with a model of the food and the price displayed outside, that way you know what to expect.

Currency

The unit of Japanese currency is the Yen, with four bills, 1,000, 2,000, 5,000 and 10,000, plus coins of smaller denomination, 1, 5, 10, 50, 100 and 500. You can buy Yen at hotels, banks, and other authorized money exchanges, however it is recommended to change your money prior to travel

Credit Cards

Credit cards and debit cards from major issuers are mostly accepted in major cities. However, towns in more remote areas will only accept cash payment.

Luggage Transfer Service

If you are planning to go to other destinations in Japan after your snow holiday, a luggage transfer service to the airport may be convenient as you won't have to carry your ski or snowboard equipment while travelling around. It normally takes 2-3 days to deliver to the airport, depending on where you stay. Some accommodations can organise a luggage transfer service for you.



Niseko is one of Japan's premier snow resorts. Niseko comprises of four interlinked class ski fields on the one mountain "Mount Annupuri". They are Niseko Village, Niseko Hirafu, Niseko Annupuri, and Hanazono. In 2012 Hirafu opened a new 8 seat gondola, as well as an exclusive kid's ski lesson area at the base of Hirafu. Niseko offers some great ski-in/ski-out accommodation with a variety of apartments, western hotels and pensions catering to all budgets.



Ski-in / Ski-out

Hilton Niseko Village is situated at the foot of Mount Niseko-Annupuri, which is at the peak of the Niseko mountain range. Guests will be surrounded by the mountains of Niseko and Mount Yotei. Easily accessed from New Chitose Airport along with major cities including Sapporo, Otaru and Hakodate. The hotel is ski in ski out with the gondola station right outside the door. Even non-skiers can partake in a variety of activities including snowmobiling, guided snowshoe tours, and snow tubing. Start each day fresh with a healthy breakfast while taking in mountain views and after a day on the slopes finish with a hot drink and snack, or indulge in delicious cuisine at one of four restaurants. Refresh by plunging into the outdoor hot spring bath that offers breathtaking views of the snowfield or unwind with a treatment at Wakka Spa. Hilton Room amenities include high speed internet access and LCD TV with satellite broadcast programs. The hotel also offers facilities such as a souvenir shop, convenience store and gaming room.

Enjoy contemporary rooms at Hilton Niseko Village offering picturesque mountain views.



Onsen, Natural Hot Spring;

hot spring and is rich in minerals.



Skilled chefs use the freshest ingredients from Hokkaido, transforming them into delicious meals for a truly memorable dining experience



Green Leaf Niseko Village

2 ※※※※

Ski-in / Ski-out

Situated at the base of Niseko Village Resort, Niseko Green Leaf is a newly renovated, ski-in ski-out hotel with all the facilities you would expect from a 4 star, Western style hotel. 10 minute shuttle bus ride to the main village Niseko Hirafu.



1 The Village

Shop & Restaurant

The resort of Niseko Village has opened a new shopping and dining precinct modelled on ancient Japan. Amongst paved, lantern-lit laneways and wooden lattice facades will be upmarket dining and retail outlets. Shops are open until 8pm.



※※※※※

1 minues to lift

Situated at the base of Mount Niseko Annupuri, Kasara Niseko Village Townhouse occupies a unique position at the heart of Niseko Village. Each townhouse, stylishly designed over two floors, can accommodate up to six persons comfortably.

Hilton Niseko **Super Early Bird**

30% OFF book and pay by 29 Jun 2018. (Except 22 Dec 2017 - 02 Jan 2019.)

Early Bird 45

15% OFF book and pay 45 days period to arrival.

Long Stay Privilege

Over 7 nights stay: 10% food and beverage consumed in hotel. Free upgrade to Deluxe Twin Room (depend on availability).

Green Leaf

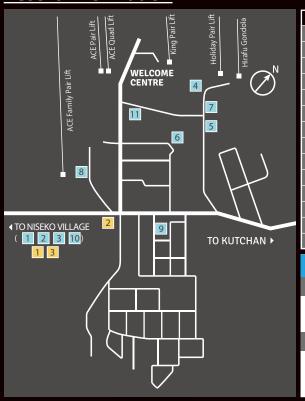
SPECIAL DEALS!

Early Bird

20% discount rates of deluxe twin room & deluxe single room.

- *Validity 01 Dec 2018 29 Mar 2019.
- *Except 18 Dec 2018 03 Jan 2019 & 04 Feb 2019 – 10 Feb 2019.
- * Full payment at the time of booking.
- * Non- refundable.
- * Minimum 5 nights stay. Book by 13 Jul 2018.

Resort Information



Niseko Ski Resort		
Ski Area:	4	
Summit:	1309m	
Vertical:	1009m	
Longest Run:	5.6km	
Lifts/Gondola:	41	
Average snowfall:	14m	
Beginner:	30%	
Intermediate:	40%	
Advanced:	30%	
Bars/Restaurants:	92	
Shops:	23	
Runs Open:	08:30-20:30	
Night Skiing:	16:30-20:30	
Ski Season:	Dec - Apr	

2 Niseko Pizza

"Niseko Pizza is a stylish but casual dining experience with a great selection of pizzas from the wood fired oven, locally sourced meats flame grilled in their charcoal grill and fresh homemade pasta cooked to perfection. Grazie!



3 Snow Shoe Tours

Guided snowshoeing is an activity that allows anyone to enjoy Niseko's pristine natural surroundings. The slower pace allows oneself to become immersed in this still, winter wonderland.

NISEKO SPECIAL DEALS!

Ki Niseko

Early Bird 10% OFF book and pay by 31 May

2018. (Except 22 Dec 2018 - 4 Jan, 2 - 10 Feb 2018.)

Landmark View

Early Bird 30% OFF book and pay by 31 Jul 2018. (Valid period 23 Nov - 15 Dec 2018, 4 Mar -26 apr 2019.)

Yama Shizen

Hotel

Early Bird

20% OFF book and pay by 29 Jun 2018. (Except 23 Dec 2018 - 3 Jan 2019.) *Offer can be stopped at any time

Snow Dog

Early Bird Up to 20% OFF book and pay by 31 Jul 2018. (Except 22 Dec 2018 - 4 Jan 2019.)



Ski-in / Ski-out

These Japanese-designed apartments are of eco-friendly design. Rooms offer breathtaking Mt. Yotei and Mt. Annupuri views, with true ski-in ski-out access that gets you to the ski lift in just moments.



5 ※※※※

3 minutes to lift

This modern apartment complex offers two and three bedroom luxury self-contained apartments spread 6 floors. Landmark View Apartments are located a minute's walk from the gondola. The Niseko Landmark View's large foyer is another great place to relax with a large fireplace, sofas and complimentary Wi-Fi Internet.



4 minutes to lift

Yama Shizen has 39 apartments, ranging in size from Studio Rooms to 3 bedroom Penthouses that offers a superior level of quality, comfort and privacy. It is located in upper Hirafu Village with excellent access to the slopes and restaurants.



7 ※※※※ 2 minutes to lift

Luxury self-contained and stylish furnished chalets are located in the heart of Niseko, and only a minutes wander to the famed Niseko-Hirafu Gondola. Come ready to entertain, relax or just hang out with the family, as Gondola Chalets is the perfect environment for your holiday in Niseko.



※※※※ 8 Ski-in / Ski-out

The ski-in/ski-out location of Alpen Ridge offers guests the very best in Western style luxuary accommodation with access to the slopes right outside your door.



9 ※※※

5 minutes to lift

M hotel features 36 supremely comfortable guest rooms and is ideally located at the centre of Niseko Hirafu. Niseko's newest development, M hotel is unmatched for its quality, ambiance and value.



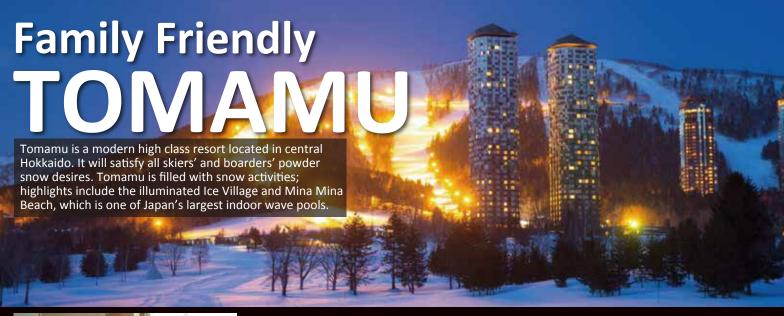
3 minutes drive to lift

Snow Dog opened in January 2017, located in Higashiyama, close to Niseko Village Resort. The convenience of a daily shuttle service to and from the chairlifts and into Hirafu Village, enhancing guest experience.



2 minutes to lift

This Backpacker's hostel is close to ski lifts and designed to cater for the modern independent skier and snowboarders. A combination of small private rooms and great communal spaces gives guests the option to relax in quiet comfort or party with fellow skiers and snowboarders.





Ski-in / Ski-out

Hotel

The Tower is a great family friendly ski-in/ski-out hotel at Tomamu. The towers are connected to other areas of the resort by covered walkways. The hotel rooms suit couples and families, with large spaces and lounge areas in selected rooms. All rooms have great views of the surrounding area.



Ski-in / Ski-out Combining exceptional location, impeccable charm, and a welcoming atmosphere, Risonare Tomamu rooms have lavish layouts of over 100 square meters with a Jacuzzi and sauna. Something to truly spoil yourself.

Activities...



Terrace of Frost Tree:

The "Terrace of Frost Tree" can be accessed by a single ride on the Unkai Gondola from the mid-mountain area. Here you can see the pure white trees covered in glistering snow. Everybody can enjoy amazing winter scenery at ease in Tomamu.



Hotalu Street:

Hotalu Street is Japan's first ski-in ski-out shopping complex which opened in Dec 2017 at Tomamu Resort. There is a total of 9 shops and restaurants all connected by a wooden deck.



Ice BAR:

Imagine, everything from the walls, tables, chairs, and the bar counter are made of ice. It is an extraordinary world that provides a chance to savour sake in an ice glass. Hot drinks and alcohol-free cocktails that can be enjoyed by children are also available.



Mina-Mina Beach:

The temperature in the glass-walled building that houses Tomamu's outstanding water leisure facility is kept at 30°C or higher, creating a permanent summer paradise with Japan's largest indoor wave pool. Kids activities are available.

Tomamu Ski Resort

1239m
699m
4.5km
6
9m
20%
50%
30%
23
09:00-19:00
16:00-19:00

SPECIAL DEALS!

Tomamu The Tower

H.I.S. Exclusive Deal

- Free Transfer from / to New Chitose Airport
- Ski Lift & Gondola Ticket included.
- Free Return Transfers from Tomamu to Furano & Sahoro Ski resort (Bus operating days only.)
- 1 x Dinner coupon for restaurant Nininupuri
- 1 x Dinner coupon for restaurant Hal
- 1 x Swim Ring coupon per room
- 2 x 1,000JPY coupon at Tsukino or Yukino
- Free Admission to Mina Mina Beach & Kirin no Yu
- Free Admission to Ice Village Book by 31 Dec 2018

FOR FAMILY...



Adventure Mountain:

This is Tomamu's story-based family ski slope offering lots of adventure. The area is divided into two mountains, the Nipo-mountain and the Chokkari-mountain, where children who are first-time skiers can enjoy skiing at their own levels.

FOR EXPERT..

Guided Backcountry Tour:

This is a private guided tour of Mt. Asahi-dake, Mt. Furano-dake / Mt. Sandan, Nissho Pass or the Mt. Karifuri-dake area. The tour is conducted based on participants' wishes (three one-hour hikes are scheduled).

*Participants may get together and break up on the spot.

©Hoshino Resorts TOMAMU



A SENSATIONAL HOLIDAY

ON THE SLOPES AND BEYOND

Japan's largest indoor wave pool, fondue at the ice restaurant and ski lessons with an enchanted character all in the snowy mountains of Hokkaido, Japan.

HOW WILL YOU TOMAMU?







@hoshinoresorts_tomamu_en

Hoshino Resorts Tomamu, Japan

snowtomamu.jp/winter/en



Clear Blue Sky

Furano is one of the most famous ski areas in Japan and is becoming a popular choice for ski/board enthusiasts. Recently the mountain hosted an international FIS-level snowboarding event as it has a reputation as one of the best groomed ski areas in Japan. Furano receives large quantities of snow and has more sunny days with blue sky than any other resort in Hokkaido.

New Furano Prince Hotel





New Furano Prince Hotel is located at the base of Furano ski runs and in a quieter part of town. Enjoy the convenience of true ski-in/out accommodation. Around the hotel, you will find the beautiful fairy land, Ninguru Terrace, a hot spring, plus a number of restaurants and bars.

Furano Ski Resort		
Summit:	1074m	
Vertical:	829m	
Longest Run:	4km	
Lifts/Gondola:	10	
Average snowfall:	8.5m	
Beginner:	40%	
Intermediate:	40%	
Advanced:	20%	
Bars/Restaurants:	80	
Runs Open:	08:30-19:30	
Night Skiing:	16:30-19:30	
Ski Season:	Dec - Apr	

Hotel Naturwald

Tsuru Apartments

* * * *

1 munite walk to lift

Hotel Naturwald Furano is a high quality hotel located directly in front of the ski area. It is also surrounded by Kitanomine's restaurants and bars. This hotel was recently renovated so you get a fresh, updated and vibrant ambiance.



Try Dogsledding adventure in Furano.



※ ※ ※ ※ 5 munites walk to lift

Tsuru Apartments are conveniently located within a short walk to restaurants and bars. These luxury Western style apartments completed with full kitchen facilities are ideal for families and groups.



Furano Omu-Curry:

Popular local gourmet Omu-curry in Furano. Carefully selected Furano and Hokkaido ingredients such as rice, vegetables and meat are all packed into this omelette and curry dish.



8 munites walk to lift

1 munite walk to lift

The hotel is located on a hill with a full view of the Mt. Taisetsu. IGuests will enjoy the warm fireplace in winter. Other hotel facilities include a large public hot spring bath, and a restaurant which serves delicious seasonal cuisine.



New Furano Prince Hotel

Early Bird

- 1. 30% off book and pay by 30 Jul 2018.
- 2. 20% off book and pay between 01 31 Aug 2018.

SPECIAL DEALS!

- 3. 10% off book and pay between 01 28 Sep 2018.
- * Except 22 Dec 2018 2 Jan 2019.
- * Minimum stay of 3 nights required.
- * Applies to twin, double and suite rooms.
- * Does not apply to room upgrade fees, dinner or lift pass.



North Country Inn

3 minutes drive to lift

from this accommodation.



Hotel ※ ※ ※

Pension Snow Crystal is conveniently

Ski Resort. You will be able to enjoy

located only 1 minute walk from Furano

spectacular views of the natural scenery

North Country Inn has the perfect mix of Japanese tradition and Western comfort. The accommodation offers perfect options for a wide variety of guests, ranging from couples to large

Tsuru Apartments

Stay 7 - 13 nights get free 1 night, 14 - 20 nights get free 2 nights. **Early Bird** Book and pay by 31 Oct 2018.

North Country Inn

- Early Bird 1. Pay 6 Stay 7 / Pay 12 Stay 14. One night free for stay 7 to 13 nights.
 - 2. One free full course dinner per person.

Early Bird Special offer book and pay by 28 Sep 2018.

Great Powder and Tree Skiing RUSUTSI

Rusutsu is one of Japan's most popular resorts, all year round. It takes just 90 minutes to travel by bus from Sapporo's Chitose International Airport, and one hour from Niseko. The main advantage Rusutsu has over other resorts in Hokkaido is the accessibility of the tree runs and back country. It's possible to ski straight off the lifts and into the best tree skiing in Hokkaido, and then ski straight back out onto the lifts. This means on any given day, you get more powder turns and thus more "bang for your buck".



Ski-in / Ski-out

The main resort hotel is divided into the North and South Wings with most of the rooms enjoying great views of the surrounding mountains and alpine vistas. Both North and South Wings offer direct access to slopes as well as shopping and entertainment/sporting facilities.



※ ※ ※ ※

Ski-in / Ski-out

The Westin Rusutsu Resort is a striking 23 story hotel, located at the center of Hokkaido. This luxurious hotel is perfect for large groups or families, featuring exclusively maisonette style rooms, for up to seven people.

Rusutsu Ski Resort		
Summit:	994m	
Vertical:	684m	
Longest Run:	3.5km	
Lifts/Gondola:	18	
Average snowfall:	12m	
Beginner:	30%	
Intermediate:	40%	
Advanced:	30%	
Bars/Restaurants:	20	
Runs Open:	09:00-21:00	
Night Skiing:	16:00-21:00	
Ski Season:	Dec - Mar	

There is some serious powder waiting for you at the Rusutsu Resort, which boasts well-groomed trails and fantastic tree runs. Great long runs from top of Grand Isola down through the trees to the cafeteria.

SPECIAL DEALS!

North & South Wing

Early Bird 10 % OFF. Book and pay by 31 Jul 2018. 4 nights or more stay at triple or quad room. Except 29 Dec 2018 - 02 Jan 2019.

Westin Rusutsu

Early Bird 10 % OFF Book and pay by 31 Jul 2018.

This ski resort can open as early as November and sometimes has an abundance of powder snow until May! Kiroro is a medium-sized resort spread over two mountain peaks. Neighbouring more high profile Hokkaido resorts, Kiroro's advantage is smaller crowds, modern facilities and an established kid's club. You can enjoy the serenity which makes it perfect for families.



Hotel

Hidden Powder Paradise



Ski-in / Ski-out

Newly renovated and reopened in Dec 2015. The hotel provides high quality accommodation located right at the base of the ski area. Many of the rooms have views of the slopes as well as the surrounding mountains, and the hotel is fabulously ski-in/out.

SPECIAL DEALS!

Sheraton Kiroro & Tribute Portfolio Hotel

Special Offer

Sheraton Hokkaido - Deluxe Twin Tribute Portfolio - Superior Twin 20% OFF book and pay by 31 Oct 2018. Except 22 Dec 2018 - 05 Jan & 05 - 16 Feb 2019. Minimum 3 nights required



3 minutes by shuttle bus to the slope Recently rebranded for Dec 2015. This huge property has just about everything including 282 suite rooms, gym, bar, shops and restaurants. Powder hounds will love the high volume and high quality snow fall.

Kiroro Ski Resort		Beginner:	35%
		Intermediate:	35%
Summit:	1180m	Advanced:	30%
Vertical:	610m	Bars/Restaurants:	11
Longest Run:	4km	Runs Open:	09:00-19:30
Lifts/Gondola:	9	Night Skiing:	16:30-19:30
Average snowfall:	13m	Ski Season:	Dec - Apr

Easy Access Powder

"Naeba" is situated furthest in-land of the "Yuzawa" region and produces very good quality dry snow because of its high altitude. It is very popular amongst visitors since it is also very close to Tokyo (2 hours). In 2002 the longest gondola in the world "Dragondola" (5,481m) was built which also goes through "Kagura Resort". At the base of the slope stands the Naeba Prince Hotel that holds many resort facilities available within the hotel.





**** Ski-in / Ski-out

Naeba Prince Hotel is a large amusement hotel. The expansive ski-in, ski-out snow resort is comprised of six buildings offering spacious and comfortable rooms, many of which have been newly renovated, 20 delicious dining options and comprehensive facilities for any type of snow adventure.

Summit:	1789m
Vertical:	889m
Longest Run:	4km
Lifts/Gondola:	13
Average snowfall:	6m
Beginner:	30%
Intermediate:	40%
Advanced:	30%
Runs Open:	08:00-20:30
Night Skiing:	17:00-20:30
Ski Season:	Mid Dec - Ap

Naeba Prince Hotel

Early Bird

Pay 5 Stay 7 / Pay 3 Stay 2 days lift pass free. Booking by 31 Aug 2018.

Kids Lift Pass Free

Complimentary lift tickets for children 12y.o. and under.

Exclusive Deal

1 Welcome drink ticket free. Booking by 31 Jul 2018.

Building No.2

Danran Room Hammock



The room comes with a patchwork of features for the whole family to enjoy, such as a hammock, and a coffee table with a puzzle mechanism built into it.

Building No.6

Yu Room Panorama



A feeling of freedom overflows in this room as wide, large windows wrap around it. It features a luxurious sofa area that allows you to relax and take it easy by the windows. You can gaze at the ski slopes from the

Building No.6

Yu Room Wall



This room comes equipped with plenty of playful features, such as the blackboard wall that you can freely draw on, and the play-wall that utilizes rock-climbing-use holders as hanger hooks.

Access



Naeba Prince Hotel is about 3 hours from Tokyo Narita Airport. You can use NEX JR train to Tokyo then transfer to JR bullet train to Echigo Yuzawa station then public bus 50 min to Naeba Prince Hotel. Or shuttle bus from Shinagawa approx. 4 hours. .

Onsen



Warm up and relax your body after a day on the slopes in the natural outdoor hot springs. Indoor hot springs are also available.

Restaurants



More than 20 restaurants are accessible including a casual food court and fine dining. There are a range of menus such as Japanese, French, Italian and Chinese cuisine. Most of the restaurants have a kids menu..

Pandaruman Ski School





Naeba is very proud to offer the world's first indoor and outdoor ski program designed just for kids who have never skied before. Start off in the warm and safe indoor facility, and once the confidence and skill levels have improved, move on to the outdoor facilities. It is the best introduction to skiing for kids!

Family Snowpark



For non-skiers, Naeba offers an extensive Family Snowland, with snow rafting, snow tubing, snow trains, snowmobiles and other fun activities in the snow!

Doragondola



The Doragondola links Naeba Ski Resort to Kagura Ski Resort. The view of the snow mountain is fantastic

Fireworks



Catch the beautiful and spectacular fireworks on the white Snowland.

Ponshukan Sake Museum



The hall has lined with over 100 different varieties of sake dispensers. Use token to the slot and you will get a cup of sake. For 500yen you will get 5 tokens. This is sake heaven indeed as all sake taste just as good.

Linking with Naeba Ski Resort

KAGURA

Kagura is connected to Naeba ski area, with travel made possible by Japan's longest "Dragondola". Highest vertical drop in Japan and is know for powder skiing, tree runs and backcountry. The ski resort divided into 3 areas (Tashiro, Kagura and Mitsumata).





Goryukan is a modern Japanese Ryokan in the centre of Happo Village and a short walk to Happo One lifts. There is a beautiful indoor and outdoor onsen (hot springs), sauna and beauty centre. All rooms have ensuite bathrooms. Internet is a mix of wireless and LAN cables in some rooms

Lodge

Kagura Ski Resort		
Ski Area:	3	
Summit:	1845m	
Vertical:	1225m	
Longest Run:	6.0km	
Lifts/Gondola:	22	
Average snowfall:	3.7m	
Beginner:	35%	
Intermediate:	35%	
Advanced:	30%	
Restaurants:	12	
Shops:	2	
Runs Open:	08:00-17:00	
Night Skiing:	NA	
Ski Season:	Dec - Apr	

Backcountry Skiing



Kagura is one of the most popular ski areas for backcountry enthusiasts.

Japan's Largest Ski Field

SHGA



Shiga Kogen is Japan's largest ski resort with 21 interlinked ski areas providing many options, from long cruisers to challenging moguls, from powder bowls to beginner slopes.

Visitors to Nagano can also see a range of fascinating cultural sights. Apart from the 3,000 metre high Japanese Alps, there are the World famous Jigokudani Monkey Hot Springs, where wild snow monkeys can be seen bathing in the natural hot springs. Other options include a visit to Matsumoto Castle or the Zenkoji Temple.



* * * *

Ski-in / Ski-out

The three Prince Hotels await your arrival at the foot of Shiga Kogen Yakebitaiyama Ski Area, where, starting with the Olympic Course opened when the 1998 Winter Olympics were held, a variety of courses let you enjoy skiing to the full.

The East Building, where the spacious rooms all look out over the ski slopes. The South Building, with its casual atmosphere is where you can board a gondola direct from the hotel. The West Building, a reasonably-priced wing where self-service is the order of the

day and families or groups can kick back and relax.

Okushiga	Kogen Hot	el
	1	

Ski-in / Ski-out

The Okushiga Kogen Hotel, located right up in the top corner of Shiga Kogen at the Okushiga Resort, is one of Shiga's premier hotels. The resort is noted for its direct ski-in/ski-out access right from the front door, the famous Japanese powder snow, pristine skiing conditions, and long seasons from December to May.

Shiga Ski Resort 982m Longest Run: 8km Lifts/Gondola: 12m Average snowfall: Beginner: Intermediate: Runs Open: 08:30-21:00 Night Skiing: 18:30-21:00 Ski Season:

SPECIAL DEALS!

Shiga Prince Hotel

Early Bird

Pay 4 Stay 7

Complimentary 3 days Yakebitai lift ticket.

Book and pay by 31 Aug 2018. (Except 29 Dec 2018 - 2 Jan, 12 & 13 Jan, 2, 9, 10, 16 & 23 Feb 2019.)

From Sep bookings Pay 5 Stay 7

Complimentary 2 days Yakebitai lift ticket.

Book and pay by 31 Oct 2018. (Except 29 Dec 2018 - 2 Jan, 12 & 13 Jan, 2, 9, 10, 16 & 23 Feb

Okushiga Kogen Hotel

Long Stay

Over 6 nights stay 10% discount.

Snow Monkey Park



The famous Jigokudani Snow Monkey Park is only 45 minutes away from Shiga Kogen. See up to 200 wild monkeys warming up in a manmade hot spring. It is a wonderful place to spend a day off the slopes to see this amazing sight in winter.

Backcountry Skiing



Let a local guide takes you to the wild and fresh powder snow. Big Cloud Backcountry Guide and shop is located in the Prince Hotel West Building, offering guided backcountry ski tours. Just pop in to the shop

Olympic Alpine Course



Yakebitaiyama's Olympic Trail was used for 1998 Nagano Winter Olympics. Yakebitaiyama features Shiga Kogen's only terrain park with various features to keep freestyle riders occupied. Of course, you can try this ski

Access



Shiga Kogen is about 6 hours from Tokyo Narita Airport by shuttle bus or approx. 4 hours with N'EX (Narita Express) to Tokyo then bullet train to Nagano station and express bus to Shiga Kogen.

Night Skiing



The mountain is a completely different place in the evening. The flood-lit atmosphere and the way the shadows are cast on the mountain make it a spectacle worth seeing. Enjoy a night of skiing while admiring the

Onsen (Hot Springs)



The facilities at Yudanaka Onsen and Shibu Onsen are the most popular. Both locations are near the Prince Hotel. It is worth to come just for a walk in a nostalgic

The Nostalgic Town

Nozawa Onsen is a classic and one of the best ski resorts in Japan. Over a 70 year period, Nozawa has expanded into one of Japans largest ski areas with an excellent course layout and selection of runs, offering great ski and snowboarding experiences for beginners through to advanced. From the top of Nozawa Onsen, visitors have breathtaking panoramic views of the surrounding national parks and the Japanese Alps.



5 minutes walk to Yu-road Jon Nobi is the perfect place to base yourself for your next ski trip. Recently renovated, this Ryokan has a selection of comfortable and spacious Japanese style rooms with ensuites. Also you are well located, only 600m away from the ski lift and all within walking distance.

Nozawa Ski Resort		
Summit:	1650m	
Vertical:	1085m	
Longest Run:	10km	
Lifts/Gondola:	24	
Average snowfall:	11m	
Beginner:	40%	
Intermediate:	30%	
Advanced:	30%	
Runs Open:	08:40-20:00	
Night Skiing:	16:30-20:00	

Nozawa Fire Festival



Tokiwaya Ryokan

※ ※ ※ ※

Ryokan

4 minutes walk to Yu-road Tokiwaya Ryokan has been standing for 380 years and is listed as one of Japan's 100 Famous Onsens. It has a 1000-person hot spring and the Healing hot spring, with separate men's and women's hot springs.

	1000

Nozawa Onsen is also home to the annual Dosojin Fire Festival. This famous event revolves around a six-storey woodenshrine that becomes the target of fire-bearing villagers. 42 year old villager males sit the shrine atop a bed of pine branches looking on as the 25 year old local men defend the base bare handed. Traditionally in Japan, these two ages have been considered unlucky and the event is a form of cleansing ritual for them. Eventually, the defenders concede defeat and the shrine is allowed to burn, producing a spectacular fiery display. Tour available from Hakuba.

SPECIAL DEALS!

Tokiwaya Ryokan

Long Stay Deal

Stay 5 nights or over, get 1 free dinner



Mt. Myoko is one of the hundred most famous mountains in Japan, with its summit recorded as 2,454 meters above sea level. Myoko Kogen city is located on the border of Nagano and Niigata, and is central to the nearby mountain village of Akakura, Suginosawa, Sekigawa and Tsubame Onsen, among others. Skiing and snowboarding are the main attractions of the area with some of the best, longest and deepest powder turns in Japan. It receives an incredible average of 13 metres of snow each year. Myoko Kogen is a traditional retreat for Japan's Imperial Family.



Ski - in / Ski out

This classic European style hotel was built in 1937 and still retains its sense of history. From its 1,000 meter perch are views of the mountains all around. Expect a high standard of service and enjoy a hot spring on the balcony in the snow with a view reaching all the way to the sea of Japan.



※ ※ ※ ※

Ski - in / Ski out

Hotel Alp is an Austrian inspired hotel right in front of the slope just above the Chuo lift of Akakura Onsen Snow Resort. The hotel is 5 minutes walk to the central Akakura Onsen town. Restaurants, bars and shops are close by.

Myoko Ski Resort				
Ski Area:	10			
Summit:	1855m			
Vertical:	1124m			
Longest Run:	8.5km			
Lifts/Gondola:	32			
Average snowfall:	13m			
Beginner:	42%			
Intermediate:	46%			
Advanced:	12%			
Runs Open:	08:30-20:00			
Night Skiing:	16:00-20:00			
Ski Season:	Mid Dec - Apr			

Myoko Kogen Local Beers



SPECIAL DEALS!

Hotel Alp

Bonus Night

Book for 10 nights, get 1 night free stay.

Hotel

Olympic Venue HAKUBA

Hakuba Valley is at the heart of the spectacular Japanese Alps, just a short 3 hour trip from downtown Tokyo. Host to the 1998 Winter Olympic Games, Hakuba is one of Japan's largest and most renowned alpine resorts. The Valley consists of 10 ski resorts, giving an incredible variety of alpine terrain, accommodating everyone from novice to expert skiers. With the multitude of ski resorts to choose from, the slopes are relatively empty during the week and lift lines are unheard of. Fresh tracks can be found for days on end and you will never be short of new areas to explore.



Hakuba Tokyu

The Tokyu Hotel is one of Hakuba's most exclusive properties and is in a great location with easy access to lifts, local bars and restaurants. It has 2 restaurants, hotel bar & coffee shop, natural hot springs & sauna, karaoke room, boutique shops and complimentary ski shuttle. The breakfast buffet is excellent. The natural hot spring onsen will heal your body after skiing all day, and will make you want to stay longer.

Hotel

2 ※ ※ ※ ※ 5 minutes to lift

The Mominoki hotel is noted for its high standard facilities and location, situated at the base of Happo Resort, only 5 minutes walk to the chair lift. The hotel features its own indoor and outdoor natural hot-springs, a beautiful lobby with open fire, a variety of restaurants and bars, and concierge services.

SPECIAL DEALS!

Hakuba Tokyu Hotel

Early Bird 500JPY discount per night, per person. Book & pay by 31 Aug 2018.

(Except 22 Dec 2018 – 6

Jan 2019.)

Long Stay Pay 6 Stay 7

Mominoki Hotel

Early Bird 10% discount for standard twin room.

Book and pay by 31 Jul

Long Stay Over 6 nights stay special discount rate.

Sky Park Happo

Early Bird Pay 6 Stay 7 book and pay by 31 Oct 2018.
(Valid dates 1 - 15 Dec 2018, 18 Mar - 30 Apr 2019.)

Alpine Azumi Apartment

Early Bird Pay 6 Stay 7 book and pay by 31 Oct 2018.
(Valid dates 1 - 15 Dec 2018, 18 Mar - 30 Apr 2019.)



3 ※ ※ ※ ※ 1 minutes to lift

Only a few short steps to Happo's Sakka Quad Express Chair lift, Sky Park Happo has been built with skiers in mind. Located in Wadano one of Hakuba's most picturesque neighbourhoods, but still just a short walk to nearby thermal hot springs, great restaurants and all the rest of which Hakuba is famous for.



Sky Park Happo

4 ******* 3 minutes to lift

The Alpine Azumi is located on Hakuba's Premier Ski Resort and is just a stone's throw from the Sakka Express Quad Chair Lift, which will put you on Japan's favourite ski resort within minutes. These are beautiful architecturally designed condominiums with spacious modern interiors and furnishings which provide one with complete comfort and luxury.

Snow Monkey & Zenkoji Temple Tour

Depart from Hakuba every Mon, Tue, Thur & Fri (Except 27 Dec 2018 - 02 Jan 2019)



wild monkeys who spend their days soaking in the natural hot springs, keeping warm from the harsh winter.

Resort Information



Hakuba Ski Resort					
Ski Area:	10	Lifts/Gondola:	143	Bars/Restaurants:	75
Summit: 1831m	Average snowfall:	11m	Shops:	40	
		Beginner:	30%	Runs Open:	08:30-21:00
Vertical:	1070m	Intermediate:	40%	Night Skiing:	17:00-21:00
Longest Run:	8km	Advanced:	30%	Ski Season:	Mid Dec - Apr

SPECIAL DEALS!

Goryukan

Long Stay Pay 6 Stay 7. Book by 31 Oct 2018. (Except 29 Dec 2018 – 03 Jan, 13 -19 Jan 2019.)

La Neige Honkan

Early Bird 500 JPY off per night, per person. Book and pay by 28 Sep 2018.

Long Stay Pay 7 Stay 8. Maximum 2 free nights per booking.

Taigakukan

Early Bird Pay 6 Stay 7. Book by 31 Oct 2018. (Except 30 Dec 2018 – 02 Jan

Long Stay Over 6 nights stay special discount rate. (Except 30 Dec 2018 - 02 Jan 2019.)

Hotel Weisser Hof Happei

Early Bird 500 JPY off per night, per person.

Book and pay by 28 Sep 2018.

Long Stay Pay 7 Stay 8 (Except 28 Dec 2018 – 03 Jan 2019).

*Deals are not combinable.



Goryukan is a modern Japanese Ryokan in the centre of Happo Village and a short walk to Happo One lifts. There is a beautiful indoor and outdoor onsen (hot springs), sauna and beauty centre. All rooms have ensuite bathrooms. Internet is a mix of wireless and LAN cables in some rooms.

Ryokan

Hotel



This beautiful, well appointed and comfortable hotel provides excellent service and is located close to the Happo One Ski Resort.

A European-style country manor house with excellent service and a very impressive silver service A La Carte menu.



minutes to lift

Abest Happo Aldea is located 150 meters from the Sakka lifts of Happo One. The hotel has a spacious restaurant with bar. There also is a beautiful natural hot spring with impressive views of the surrounding snow forests. The rooms are comfortable and spacious with twin and triple room options available.



8 ** **5 minutes to lift

Hakuba Springs Hotel is a modern Western style hotel located in the centre of the Happo Village and only a minute walk to the lifts of Happo One Ski Resort. The hotel is a complex comprising of shopping, restaurants, bar and great hot springs with spas and sauna

Hotel



1 minute to gondola

The Moegi is one of Hakuba's best located properties offering skiers and snowboarders fantastic access to Happo One, located right at the base of the Happo Gondola and pretty much within a few feet of the ski slope. A very nicely maintained and well looked after property, which offers customers a good combination of room choices.



10 ※※※

3 minutes to lift

Hotel De Laile is located on the slopes of Happo One, the hotel comprises of only 32 rooms. Short walk to lift, and the ticket office. Natural indoor and outdoor mineral hot-springs are a plus, just perfect after a strenuous day on the slopes.



5 minutes to lift

Hotel Taigakukan is a luxurious family-owned hotel. Hotel has both of indoor and outdoor hot springs baths. Both Western and Japanese-style rooms are offered, some with a private bathroom. Western and Japanese dishes are served at the restaurant, and guests can enjoy "Sake" too.



6 minutes to lift

Located in the Happo Village and central to local bars and entertainment, next to the Happo Bus Stop and close to hot springs.

The Weisser Hof Happei has Western and Japanese rooms.

This property has a warm comfortable

Hotel

Hotel

Be Happy Be Appi

APPI is located in latitude 40° N where world famous ski resorts such as Austria's Arlberg is located. The ski resort is in the Hachimantai National Park. Most slopes are north facing, reducing the suns impact on the snow quality. This allows skiers and boarders to ride our famous Aspirin snow from early December until early May. Appi also has 21 different terrains spread over a huge area, including the "Yamabato" run (5500m) for beginners.



※ ※ ※ Ski-in / Ski-out

Hotel

Hotel

Facility with usability and spacious Japanese-Western style guest room is very popular. Maximum of 7 people can stay in the Japanese-Western style room. It is recommended for families with small children or group use.



Left: Wanko-soba experience. Only a mouthful of soba noodles at one time. The hostess will keep putting another mouthful of soba into your cup until you put the lid on. 500yen for 10 cups of Wanko-soba at Appi or you can visit a restaurant in Morioka city. Right: Smelt Ice Fishing. Make a hole in the tent. Taste your catch Tempura style while still on the ice. It's the perfect winter activity for everyone.



	Hotel A Maii	ppi Grand n Building
		1
i de l		

* * * * Ski-in / Ski-out

The bold lemon yellow facades is symbolic of the impressive APPI esort. Catering to all you need, from formal functions to sporting pursuits. Hotel APPI Grand has 5 restaurants, each offering different cuisines to enjoy.

APPI Ski Resort			
Summit:	1328m		
Vertical:	805m		
Longest Run:	5.5km		
Lifts/Gondola:	18		
Average snowfall:	12m		
Beginner:	30%		
Intermediate:	40%		
Advanced:	30%		
Runs Open:	08:30-20:00		
Night Skiing:	16:00-20:00		
Ski Season:	Dec - Apr		

SPECIAL DEALS!

Shirakaba-No-Mori & Main Building

Early Bird 1 Pay 6 Stay 7

Early Bird 2 1 Bonus night stay at Morioka Grand Hotel Annex. Room only.

Every 5 nights, 8hrs lift pass free.

Bonus

Free swimming pool ticket.

*All deals make book and pay by 30 Nov 2018.



Zao Onsen ski resort extends to 15 different slopes and 12 courses. Not just for experts, beginners are also impressed with the variety. You can ski from one side of the mountain to another on a 10km downhill course at altitudes of 800m. Servicing these slopes and courses are 4 gondolas and 35 lifts that can transport you to your next destination. At the top of the mountain you can meet the famous ice monsters.

Kokusai Hotel

Takamiya Rurikura Resort

1 minute to Ropeway

Zao Kokusai Hotel is a 1 minute walk from Zao Onsen Ski Resort. The hotel's spacious natural, milky white hot springs baths, including indoor or open air hot springs, foot baths and private



1 minute to ski field

Resort Takamiya Rurikura has unwind in the public hot spring bath or sauna free of charge. A Japanese breakfast or a buffet with Japanese dishes is served in the mornings. For dinner, the Rurikura offers a traditional kaiseki multi-course dinner around a shabushabu or sukiyaki meat dish.

Zao Ski Resort Summit: Longest Run: Lifts/Gondola: Average snowfall: Beginner: Intermediate: Advanced: Runs Open: 08:30-21:00 17:00-21:00 Night Skiing: Ski Season:



These acclaimed onsens are all 100% natural and are some of the most renown in all of the onsen country of the Tohoku region. Soaking in the pure, all natural water of these onsens is said to help in raising strong children and promoting beauty. Zao Onsen: Rich Sulphurous hot springs. The Zao Onsen are said to have these following positive effects: good for helping to treat and prevent illnesses such as skin diseases, gynaecological ailments, pains associated with diabetes, chronic fatigue, and other rehabilitative properties.

Hotel

Hotel

Important Information

These terms and conditions govern all bookings for Travel Japan by H.I.S. ("Travel Japan") holiday packages. Please read them carefully as you will be bound by them.

H.I.S. Australia Ptv Ltd ("H.I.S.") ABN 81 011 037 577, trading as Travel Japan acts as an agent for you in making the arrangements for services included in your holiday package, such as, transportation, (flights), tours, sightseeing, accommodation, insurance, car hire and other components of your holiday package ("Services"). Obligation of H.I.S. is, therefore, to make bookings on your behalf and to arrange relevant contracts between you and suppliers of the Services. H.I.S. does not own, manage, control or operate any of the services tours, transportation, accommodation, restaurants, theme parks, activities or any other services included in your holiday package. H.I.S. exercises every care in the selection of reputable airlines, coach operators, hotels and other suppliers or the various travel services which are to be used in your holiday package. It is important to note, therefore, that all bookings via H.I.S. are subject to the terms and conditions and limitations of liability imposed by airlines, coach operators, hoteliers and other service providers including but not limited to shipping, rail, car hire and restaurant operators, whose services are in your holiday package, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage to baggage. H.I.S. strongly recommends that you take out insurance against these risks (see "Travel

H.I.S. always does our best to make sure that your holiday arrangements are satisfactory and H.I.S. accepts liability for, but only to the extent of, any loss or damage sustained by you as the result of our negligence or that of our employees. However, H.I.S. cannot accept any liability of whatever nature for the acts, omissions or default, whether negligent or otherwise, those airlines, coach operators, shipping companies, hoteliers or other persons providing services in connection with your holiday pursuant to a contract between themselves and yourself (which may be evidenced in writing by the issue of a ticket, voucher, coupon or the like) and over whom we have no direct and exclusive control.

All descriptions and itineraries have been prepared with information received from various hotels and other suppliers of components of your holiday package. Some of the information may have changed. Although no changes in itinerary, accommodation, transportation, routing or any other services included in your holiday package are anticipated, we reserve the right to make such changes if necessary due to circumstances beyond our control or which, resulting from information subsequently received, are considered to be in the best interests of you. We reserve the right to substitute accommodation or other components of an equivalent standard.

Carriers Liability

The participating carriers will not incur any responsibility or liability to any person aside from the liability that may be incurred as the carrier. Bookings with any of the carriers are also subject to their Terms and Conditions of Carriage. Permission for H.I.S. to use the trademark and logo of Travel Japan form neither endorsement of the services of H.I.S. nor acceptance of any liability on behalf of H.I.S. Neither the carriers represent themselves as contracting with any purchaser of a holiday package from H.I.S., nor as having any other legal relationship with any such purchaser.

Hotel Policies (General)

Unless expressly stated otherwise during the booking process:

- Hotel rates quoted are based on double occupancy, per room per night, unless otherwise noted. Double occupancy is defined as two people sharing one room.
- Charges for extra persons and/or children may apply and will be charged directly by the hotel.
- Any incidental charges such as parking, phone calls, room service or any additional surcharges are not included and are to be paid by the guest directly to the hotel. Award points and airline mileage may not apply to these hotel rates.
- Guests must be at least 18 years of age at the time of check-in (although some hotels impose a minimum age of 21 years) unless accompanied by a parent or guardian. Please contact our Customer Service Representatives to confirm the minimum age requirements for your particular hotel. Photo identification may be required at check-in.
- Guests may be required to present a valid credit (not debit) card or cash deposit at check-in for incidentals.

For questions regarding your accommodation, please contact our Customer Service Representatives.

Hotel description:

Descriptions featured are based on current international hotel guides and contractual agreements provided by hotels and suppliers. Any facilities shown as included are subject to change at any time.

Change in Prices and itineraries

Prices are based on tariffs and airfares current as at 29th April 2018. However may fluctuate due to exchange rates or increase to the cost element of the tour such as airfares, fuel, airport charges hotelier rates and other service providers' tariffs. In the event of such fluctuations or increases affecting the prices which we pay for transportation, accommodation and services generally, we reserve the right to adjust our prices as may be necessary at any time up to and including the day of departure of your tour, even though the balance payment may be made. If we are forced to change your booking or part of it for reasons beyond our control, for instance if an airline changes its timetable or if a hotelier overbooks his or her hotel accommodation, we reserve the right to vary your itinerary and will give you, or cause to be given to you, notice thereof, including any consequent change in price. In the event that any change or series of changes to your itinerary demonstrates that your tour has thereby become materially different from that contemplated prior to the change or changes being effected and in respect of which we have already accepted your deposit or balance payment, you have the right to ask for a rearrangement or to withdraw from the tour and monies already paid will be refunded less any charges levied by suppliers. It is essential you check with your Travel Agent whether any such changes have occurred in the tour you have chosen before you complete your booking. If, in the unlikely event that we have to cancel your booking because of insufficient numbers booked or because of events outside our control, we will, if we are able to, offer you an alternative tour of a similar standard. If you do not accept the alternative, we will refund in full any monies already paid.

Bookings

All bookings are based upon the current price given by the goods and/or service provider at the time the booking is generated. The person carrying out a booking shall be deemed to have accepted these Terms and Conditions on behalf of all persons named in the booking (including those added at a later date). Any verbal quotes given via our Customer Service Representatives are estimates only that will be subject to a written advice upon confirmation of the reservation. The person carrying out a booking acknowledges that H.I.S. reserves the right to deny a booking request for any or no reason. No employee of H.I.S. or affiliated companies or representatives can change these Terms and Conditions or any other terms under which any person acrees to take a holiday package.

Documentation

Documentation for bookings made through the Travel Japan website will be emailed to the email address provided at the time of booking shortly after the booking is made and payment confirmation received. Documentation for bookings made via our Customer Service Representatives will be emailed shortly after the booking is made and payment and booking confirmation received. Invoices are available on request.

Deposit and Final Payment

A deposit is required to hold the reservation when you make a booking. Your consultant will advise you of how much and the due date for payment. Reservations made will be automatically cancelled if is not the deposit received by the required date. Please advise your travel consultant in case of delay in payment. All deposits are non-refundable. Payment of deposit acknowledges acceptance of all booking conditions. Final payment is required at least 75 days before the departure day unless otherwise stated. Due to some airline's policies, packages or air fares to Japan must be paid in full at the time of the booking or the bookings cannot be made. In which case, if you change or cancel, the above conditions will apply. Bookings made within 75 days of departure will only be accepted if full payment is received by Travel Japan at time of reservation. In the event of the reservation not being confirmed, a full refund will be made.

Amendments, Cancellation Fees & Refunds

Amendments to your package will incur a Travel Japan fee, which may be varied depending on the period of changing and also on the type of airline ticket or package that is purchased. In addition, you will be required to pay any charges levied by hotels, ground operators or airline fees, which can be up to 100% of the cost of the booking.

Cancelled bookings will incur charges

regardless of whether travel has not yet or has already commenced which will be varied depending on the period of changing and also the type of airline ticket or package that is purchased. In addition, you will be required to pay any charges levied by hotels, ground operators or airlines, which can be up to 100% of the cost of the booking.

Fees and extra charges will also apply when tickets, vouchers, coupons or documents are re-issued. Where we incur any liability for a cancellation fee or charge for any booking which you cancel, you agree to indemnify us for the amount of that fee or charge.

Accommodation, optional tours and land package reservations

Day of Cancellation to the Period of Travel	Amendment fees*	Cancellation fees*
Day of reservation to 75 days prior to departure date	\$33.00	(Deposit)
75 days to 60 days prior to departure date	\$55.00	100%
Less than 60 days up to date of departure	100%	100%

- Include GST applicable per person;
- All fees are per person, per ticket or items unless otherwise stated;
- The above administration fees are in addition to any cost recovery fees applied by airlines or other supplies, which may change without notice;
- 100% non-refundable for purchases less than the fees above

To the extent permitted by law, name changes are not permitted for any bookings.

In case of refunds, before or after travel has already commenced, we are unable to provide a refund to you until we receive refunds from the relevant supplier.

For refund of travel insurance premium, see 'Refund of Travel Insurance Premium'.

Airfare Conditions

Airfares, taxes & conditions are subject to change at any time and Travel Japan by H.I.S. will not take responsibility for any such changes. We would advise customer's to be aware of any changes to conditions or restrictions issued by airlines prior to departure. Airline taxes and levies are correct at the time of quotation, however are subject to change up until the time of final payment. Airfares are subject to 100% cancellation fee once tickets are issued.

Lift pass

Lost or stolen lift passes are neither refundable nor replaceable. Some ski resorts require a security deposit of 500 yen or 1000 yen. The deposit is refunded when you return the pass. No refund is available from Travel Japan staff once you have departed the ski resort.

Exclusions

The following items are not included in the price of your package: passport and visa charges where applicable, airport taxes (where not pre-payable or pre-paid), items of a personal nature such as drinks, room service, laundry, own meals (unless specified), baggage charges, excess baggage, personal & baggage insurance, telephone calls, postage and the cost of anything else not expressly identified as being included in the package.

Optional Services

Optional Services refer to land tours, activities, car hire, transfers and other components (excluding flights and accommodation) that may be booked with a holiday package. On some occasions, guests may be required to contact the Optional Services supplier directly to arrange for pick-up/drop-off times, appointments etc. Any such requirements will be specified in the electronic documentation issued upon confirmation of your booking.

Baggage

It is important for you to obtain and read luggage entitlements and restrictions applied by third party suppliers. Airline carriers, tour operators and transfer companies may have policies that restrict the size, number, weight and dimensions of allowable luggage (both carry-on and registered baggage). Some airline carriers, tour operators and transfer companies may charge a baggage fee if you carry luggage that exceeds the restrictions/allowances outlined in each individual policy.

Travel Insurance

As travel plans are sometimes affected by influences outside your control, we strongly recommend you seek advice on obtaining insurance prior to travel and to discuss insurance options. We suggest that the policy should include, but not be limited to, the following cover:

- Loss or damage to personal baggage:
- · Loss of money; and
- Emergency medical expenses incurred during travel.

Travel Japan is more than happy to show you for your consideration a range of travel insurance options to cover loss, damage, illness, injury or other unexpected circumstances. You may select travel insurance at QBE Travel Insurance, SureSave Travel Insurance or call our Customer Service Representatives on 1800-802-552 for more information.

Refund of Travel Insurance Premium

A fourteen (14) day cooling off period applies to travel insurance purchased as part of your holiday package. If you cancel the travel insurance component of your holiday package or cancel your entire holiday package prior to the expiry of this cooling-off period, you will receive a refund of your travel insurance premium.

Passports and Visas

It is your sole responsibility to ensure that you and your party have valid passports and visas to the destinations of your choice. Visa necessity mostly depends on the nationality. Please be sure to check regarding visas, required passport validity or immigration documents necessary before entering Japan. Travel Japan is not liable for any expenses, liabilities or loss incurred in relation to invalid passports, invalid or restricted visas or any other matters regarding your eligibility for entry into the country of your destination.

Travel Advice

We strongly suggest you check relevant government websites to find out about any dangers and risks to your health and safety at your chosen destination before your holiday. For example, you can do this by checking with government agencies like the Australian Department of Foreign Affairs and Trade.

Unused Land Service

To the extent permitted by law, there will be no refund, credit or exchange for any unused land services once travel has commenced.

Product Descriptions

Product descriptions featured on the brochure and throughout Travel Japan promotional material are based on current contractual agreements with suppliers and information provided by suppliers. Any facilities shown as included are subject to change at any time.

Maps and Photographs

Maps are shown for general information and may not reflect actual routings, locations or services provided. Whilst photographs display places in geographic areas, they are not necessarily included in any holiday. Photos reflecting hotel rooms may not be specific to the actual room occupied.

Limitation of Liability

You agree that neither H.I.S., nor any of its representatives or agents shall accept any liability in contract or in tort for any injury, death, accident, damage to personal property, loss, delay, additional expenses or distress, disappointment, inconvenience caused, directly or indirectly during the holiday however arising in connection with any accommodation, transportation or other services by force majeure or other events, acts or omissions which are beyond the control of H.I.S. or which are not preventable by reasonable diligence on behalf of H.I.S. including, but not limited to, all civil disturbance, fire, floods, unusually severe weather, acts of God, acts of government or of any other authorities, accidents to or failure of machinery or equipment or industrial action (whether or not involving H.I.S. or its employees), strikes, theft, delay or cancellation, changes in itinerary or schedules, riots, pilferage, epidemics, quarantines, medical or customs regulations, improper or insufficient passports, visas or other documents.

All warranties and conditions implied by statute or generally at law are excluded to the maximum extent of the law. If the Competition and Consumer Act 2010 (Cth) or any similar law applies and an implied condition or warranty cannot be excluded, the liability of H.I.S. will be limited, at their discretion, to either the replacement or resupply of the goods or services.

Consumer Claims

Consumer claims should be made in writing within 30 days of return, with supporting documentation. Such claims should be addressed and forwarded to our Customer Service Representatives at info@traveljapan.com.au or mailed to the attention of Travel Japan Manager at PO Box 1517, Surfers Paradise, OI D 417.

STravel STOW by #1.15.

GOLD COAST / HEAD OFFICE

Chevron Renaissance Shopping Centre, Suite 8, Level 1, 3240 Surfers Paradise Boulevard, Surfers Paradise QLD 4217

SYDNEY

Interpro House, 12th Floor, 447 Kent Street, Sydney, NSW 2000 (between Druitt & Market Street)

MELBOURNE

4th Floor, 230 Collins Street, Melbourne, VIC 3000 (entrance next to Hugo Boss)

BRISBANE

Brisbane Arcade, Lower Level, Shop 9, 117 Adelaide Street, Brisbane, QLD 4000 (take the elevator next to L's Espresso Bar)

PERTH

International House Arcade, 2/26 St George's Terrace, Perth WA 6000 (access from Irwin Street next to Mercure Perth)

RESERVATIONS1300 302 401











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